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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
09/759,926	01/12/2001	Stuart Berkowitz	668437600003 2772		
7590 03/04/2005			EXAMINER		
John V. Biernacki			DUONG, THOMAS		
Jones, Day, Reavis & Pogue 901 Lakeside Avenue			ART UNIT	PAPER NUMBER	
North Point			2145		
Cleveland, OH 44114			DATE MAILED: 03/04/2005		

Please find below and/or attached an Office communication concerning this application or proceeding.

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		Application	No.	Applicant(s)	$ \mathcal{O}$	Я		
. Office Action Summary		09/759,926	,	BERKOWITZ ET A	AL.			
		Examiner		Art Unit		٦		
		Thomas Du		2143		╛		
The M Period for Reply	AILING DATE of this communicatio	n appears on the c	over sheet with the co	orrespondence ad	dress -	ŀ		
THE MAILING  - Extensions of tin after SIX (6) MO  - If the period for I  - If NO period for  - Faiture to repty v  Any repty receiv	ED STATUTORY PERIOD FOR R G DATE OF THIS COMMUNICATI me may be available under the provisions of 37 C NTHS from the mailing date of this communicati repty specified above is tess than thirty (30) days repty is specified above, the maximum statutory within the set or extended period for repty will, by red by the Office later than three manths after the erm adjustment. See 37 CFR 1.704(b).	ION. CFR 1.136(a). In no evention. Is, a reply within the statute period will apply and will statute, cause the applic	t, however, may a reply be dim ory minimum of thirty (30) days expire SIX (6) MONTHS from to ation to become ABANDONEE	sely filed  will be considered timely the mailing date of this co O (35 U.S.C. § 133).	f. emmunication.			
Status						١		
1)⊠ Respor	nsive to communication(s) filed on	12 January 2001						
•	This action is FINAL. 2b) This action is non-final.							
,—	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.							
closed	in accordance with the practice un	nder <i>Ex parte Qua</i>	yle, 1935 C.U. 11, 45	3 O.G. 213.		Ì		
Disposition of C	ilaims	•						
	s) <u>1-34</u> is/are pending in the applic					ı		
	the above daim(s) is/are wit	thdrawn from con-	sideration.			Į		
•	Claim(s) is/are allowed.							
•	s) <u>1-34</u> is/are rejected.	•						
	s) is/are objected to. s) are subject to restriction a	and/or election re	quirement			ı		
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Application Pap			•					
,	ecification is objected to by the Exa		nted or h) objected	to by the Examin	er			
10) The drawing(s) filed on 12 January 2001 is/are: a) accepted or b) objected to by the Examiner.  Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).								
	ement drawing sheet(s) including the c				FR 1.121(d).			
	th or declaration is objected to by t							
Priority under 3								
-	rledgment is made of a claim for fo	oreion ndodty und	er 35 I I S.C. & 119/a <sup>v</sup>	r-(4) or (f)				
•	b)☐ Some * c)☐ None of:	reight phonty und	si 33 0.0.0. g 110(a)	-(0) 01 (1).				
.—	Certified copies of the priority docu	ıments have been	received.					
	Certified copies of the priority docu			on No				
	Copies of the certified copies of the				Stage			
	application from the International B							
* See the	attached detailed Office action for	a list of the certifi	ed copies not receive	.d.				
Attachment(s)			<b>4.</b> □ 1-4	(DTO 442)				
	rences Cited (PTO-892) isperson's Patent Drawing Review (PTO-94	48)	4) Interview Summary Paper No(s)/Mail Da	ate				
3) Information Dis	sciosure Statement(s) (PTO-1449 or PTO/State	SB/08)	5) Notice of Informal P 6) Other:	atent Application (PTC	O-152)			

Page 2

Application/Control Number: 09/759,926

**Art Unit: 2143** 

### **DETAILED ACTION**

## **Drawings**

The drawings are objected to because of misspelling in module 46 of figures 2 and 3. A
proposed drawing correction or corrected drawings are required in reply to the Office
action to avoid abandonment of the application. The objection to the drawings will not
be held in abeyance.

## Claim Rejections - 35 USC § 102

- 2. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:
  - A person shall be entitled to a patent unless -
  - (e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.
- 3. <u>Claims 1-34</u> are rejected under 35 U.S.C. 102(e) as being anticipated by Diamond et al. (US006252947B1).
- 4. With regard to claims 1 and 20, Diamond reference discloses,
  - receiving voice application data over the network regarding the voice
    applications, wherein the voice application data includes location data to indicate
    where the voice applications are located on the network; (Diamond, col.3, lines
    23-28; col.4, lines 35-41; Diamond teaches of receiving a voice data segment to
    be stored in a server for later retrieval and playback)

Page 3

Application/Control Number: 09/759,926

Art Unit: 2143

storing in a database the voice application data in accordance with a
predetermined voice application taxonomy; (Diamond, col.3, lines 21-23; col.4,
lines 41-43; Diamond teaches of receiving a voice data segment to be stored in a
server for later retrieval and playback)

- receiving a request for a voice application based upon a user requiring a
  telephony service, wherein the request includes search criteria for selecting a
  voice application from the database; and (Diamond, col.3, lines 21-33; col.5, lines
  5-10; Diamond teaches of searching and retrieving a voice data segment for
  playback and to control scheduled functions within the system)
- retrieving from the database the location data of at least one voice application
  whose stored voice application data substantially satisfies the search criteria;
  wherein the voice application located at the retrieved location data is used to
  perform the user-requested telephony service. (Diamond, col.7, lines 18-22;
  col.50, lines 8-12; Diamond teaches of searching and retrieving a voice data
  segment for playback and scheduled functions based on a search criteria within
  the system)
- 5. With regard to *claims 2-4, 11-12, 21-23 and 30*, Diamond reference discloses,
  - receiving from a telephony server (CTI Server 710, Voice Server 124) telephony server attribute data, wherein the telephony server is an interface between the user (User Workstation 160) and the database (Voice storage 155); and (Diamond, col.5, lines 40-42, lines 46-60; modules 710, 124, 155 and 160, fig.1; Diamond teaches of CTI and Voice servers (both can perform certain telephony functions) disposed between the user and the database)

Application/Control Number: 09/759,926

**Art Unit: 2143** 

retrieving from the database the location data of at least one voice application
whose voice application operational requirement data substantially satisfies the
telephony server attribute data. (Diamond, col.3, lines 21-33; col.5, lines 5-10;
 Diamond teaches of searching and retrieving a voice data segment for playback
and to control scheduled functions within the system)

- 6. With regard to claims 5-10 and 24-29, Diamond reference discloses,
  - wherein the voice applications are VoiceXML applications (Diamond, col.3, lines 21-33; col.5, lines 5-10; Diamond teaches of searching and retrieving a voice data segment for playback and to control scheduled functions within the system)
  - wherein the database is a relational database. (Diamond, col.5, lines 3-10;
     Diamond teaches of utilizing a Central Database Server)
- 7. With regard to <u>claims 13-14 and 31-32</u>, Diamond reference discloses,
  - providing the voice application data through a graphical user interface that is in data communication with the network. (Diamond, col.3, lines 33-35, lines 31-34;
     Diamond teaches of utilizing a graphical interface)
- 8. With regard to <u>claims 15-19 and 33-34</u>, Diamond reference discloses,
  - reviewing the voice application data to ensure accuracy of the voice application data. (Diamond, col.35, line 36 – col.36, line 2; col.36, lines 3-9)
  - reviewing the voice application data to verify the location data of the voice applications on the network. (Diamond, col.35, line 36 – col.36, line 2; col.36, lines 3-9)

Application/Control Number: 09/759,926

**Art Unit: 2143** 

#### Conclusion

- 9. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure:
  - Wactlar et al. (US005835667A)
  - Li et al. (US006397181B1)
  - Petkovic et al. (US006185527B1)
  - Stuart et al. (US006643622B2)
  - Pickering (US006704708B1)
  - Greenberg et al. (US006707811B2)
- 10. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Thomas Duong whose telephone number is 703/305-1886. The examiner can normally be reached on M-F 7:30AM 4:00PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, David A Wiley can be reached on 703/308-5221. The fax phone numbers for the organization where this application or proceeding is assigned are 703/872-9306 for regular communications and 703/872-9306 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 703/305-3900.

Thomas Duong (AU2143)

June 1, 2004

DAMOWILEY SUPERVISORY PATENT EXAMINER TECHNOLOGY CENTER 2100